THE IMPORTANCE OF CIM IN THE TECHNICAL ALLOWANCE TO THE HEALTH CONCILIATION CHAMBER

INTRODUCTION: Chamber of Health Conciliation (CCS) is a cooperation between public agencies to promote the care of users of the Unified Health System (SUS), with the objective of finding solutions that minimize the need for patients to sue for justice to resolve some types of health-related issues, such as the provision of drugs. The Center for Information on Medicines (CIM) assists the CCS, through technical and scientific subsidies, pointing out alternative technologies with effectiveness, proven safety and available in the SUS. The objective of this work was to characterize the demands for drugs coming from the CCS and sent for evaluation by the CIM. METHODS: This is an exploratory, cross-sectional, retrospective study. The data of the study were obtained from the documents transferred between the CCS and the CIM in 2018, systematized through LibreOffice Calc 5.3. RESULTS: In the period studied, the CCS sent 164 requests for medications to the Information Center. The requests contained 65 different types of active ingredients, the 5 most commonly used (40.5% of the total) being: levetiracetam (11.5%), azathioprine (11%), mofetil mycophenolate (9%), cyclosporine (5%) and thiotropium (4%). In 34.8% (n=57) of the cases there was a recommendation for care, in 62.2% (n=102) no care and 0.6% (n=1) filed for incomplete documentation for evaluation. The two most demanded drugs refer to relevant requests. Levetiracetam was incorporated into the SUS; however, it is not yet available. The cases of azathioprine deferral refer to pathologies without treatment provided in the SUS, constituting a gap in the system. CONCLUSION: The articulation between the CCS and the CIM enabled the monitoring and resolution of drug demands. In addition, the technical-scientific nature of the CIM's work, with a view to the rational use of medicines, promotes access to effective and safe medicines for patients.

Keywords: Health Conciliation Chamber, Medicines Information Center, Access to medicines, SUS.